














LHS 2012













Category	Average Score
Overall evaluation of program	4.87
Overall evaluation of the curriculum	4.80
Intellectual challenge	4.59
Professional usefulness of the program	4.70
Personal usefulness of the program	4.73
Learning from the Faculty	4.87
Learning from other participants	4.69
Overall quality of staff support during program	4.89









	SUMMARY
	The personal/professional knowledge in the classroom was priceless in expanding on the case studies.
	Great, well balanced curriculum.
	Overall program is a model of ICS that is exceptional with impact correctly centered around the single most critical elemental in any crisis – leadership. Staff from top to bottom provided an outstanding opportunities that should be continued and will play a valuable role by “paying it forward” to our next generation of responders.
	It is always a gift to take a moment, remove one’s self from the fight and reflect.
	Great course, you need to do them more often. Try to schedule the quarterly or at least semi-annually.
	This course was amazing. I really enjoyed the topics, the discussions and the cases used. I feel very motivated and inspired after the discussions.
	Great course. It will change the way I react to novel events.
	This course has changed the way I will think about incident management in both my military role as a senior leader as well as my role as a manager in the public safety sector.
	Great course. Thank you for taking the time to put it together. There was a lot of insight and identification of problems/causes but no little offering of techniques to fix issues. You need to be collaborative but what are techniques to enable the leadership quality of collaboration might be too much for the class.
	It has been a long time since I had homework that I could not put down.
	Outstanding, truly exceeded my expectations. Incredible insights to add to my toolbox. Diversity of the group was added.
	This is the best HLS course I have attended.

	Very good course; very interesting material and it was great hearing the stories from the people who were actually there.
	Superb refresher on U.C. and outstanding reading and discussion in class on crisis leadership in the domestic security environment.
	I learned so much from the discussion. Takes disaster management into a different realm.
	What an amazing experience. I feel very fortunate to have been part of this group of professionals and to be exposed to the Harvard experience and environment.
	Excellent program that has great applicability across wide spectrum of agencies that deal with crisis management.
	Outstanding program. Course content and structure shifts the students paradigm concerning the very real differences between routine and novel events. The case studies were a thought provoking way to cause students to reflect on ambiguous crisis and how to establish a mental and organizational framework to address this challenge.
	Extremely valuable program and completely relevant to me as a national guard domestic operations planner. This opportunity to learn and share with the top experts in the field as well as experienced peers was superb.
	Excellent mix of professions (military/active duty/National Guard/Coast Guard) and EMT responders to discuss leadership in Homeland Security. Case studies provided excellent realism and teaching points. Enjoyed the mix of theory and reality.
	Stupendous. I think everyone should have to attend this course. We get so little opportunity to discuss in forums like this. I am walking away as a better officer; more enlightened and more confident to face tough challenges.
	Learned some new skill sets. Learned some new information on dynamics. Refreshed my mind on organizational dynamics and forced me to get the dust off my brain cells.
	Although good, I think there are opportunities to inject more illustration examples of group dynamics in the wisdom of crowds.
	Some very good points brought to light; lessons learned from Pentagon; Wal-Mart case study; comparison to UK and how much risk to assume in planning process.
	Case studies and discussion were relevant and helpful. Personal backgrounds and experiences were quite different than the military affiliation of my classmates.
	Effective use of case study application. Effective discussion of routine vs. crisis issues. Would have liked to see more emphasis on linking case study examples to leadership implications/actions.
	Outstanding course of instruction. Designed at the strategic level, I would recommend this course to any EM planners, senior LDRs or government officials.
	Great contacts made. Reliance on case study method led to very productive and effective learning.

LHS 2013





Category	Average Score
Overall evaluation of program	4.79
Overall evaluation of the curriculum	4.66
Intellectual challenge	4.45
Professional usefulness of the program	4.72
Personal usefulness of the program	4.72
Learning from the Faculty	4.88
Learning from other participants	4.72
Overall quality of staff support during program	4.93
















	SUMMARY
	I am new to the US. This provided info and peer contacts that should be invaluable in providing me direction.
	The integration of non-Guard participants was greatly appreciated. This allowed a broader appreciation of perspectives.
	Extremely valuable as a professional responder.
	The leadership in homeland security course was a superior package. The staff and cadre are a well-seasoned group of complete professionals. This course addressed several significant cases that I felt provided critical insights that will shape my future planning and operations for possible novel events.
	Great mix of case study theory, which led to meaningful class discussion.
	Excellent program – particularly useful coming from a strong operational backgrounds in NIMS – but worth sitting back and analyzing theory behind the practice to better inform future decision making.
	The program certainly stimulated my thoughts and gave me a new attack of certain aspects of the way I think and will think on my professional job. As the military as a whole, is facing very unique challenges today it would have been nice to have a mixture of active component and Guard – I don't think we can separate the two to have the discussion we tried to have in the class, relative to the military.
	Very well organized and facilitated.
	Powerful case studies. World class instructors. Unprecedented networking opportunities.
	Face to face interactions between cohort peers in this forum cannot be understated. This is a very important development technique.
	Class interaction exceeded expectation allowing full for effect of the topics. Presentations – speaker “best of the best”!

	I hope to continue my career and education in homeland security, so this was right up my alley and really enjoyed being able to be part of this program.
	Attend Harvard – what can you say – that is the best. The professional and personal usefulness for me was listens to the current practitioner’s issues and how they are interacting with all the other agencies (local/state/federal). For me to stay current this is required to ensure my university stays current and relevant with our HLS academic offerings.
	Extremely professional program. The delivery was awesome.
	Best for operational leadership in response, planning, suitable for cross-training and awareness for preparedness managers and folks responsible for professional development.
	The environment between instruction, class cross talk tends to think outside the box.
	Tactical level decisions and decision making theory are central to my current position. I found the curriculum to be very relevant. However, the case studies/my experiences didn’t provide enough insight to contribute in discussions.
	Overall, a great opportunity to benefit through the experience and plans of others, discuss different perspectives, and dissect issues to see alternate approaches to a problem.
	Extremely valuable course. However, instead of going through each case study in the same manner, I think an interactive approach would be more valuable. Present some ***** and ask “what would you do” in the moment.

LHS 2015












Category	Average Score
Overall evaluation of program	4.98
Overall evaluation of the curriculum	4.81
Intellectual challenge	4.67
Professional usefulness of the program	4.88
Personal usefulness of the program	4.86
Learning from the Faculty	4.90
Learning from other participants	4.88
Overall quality of staff support during program	4.89

	SUMMARY
	Great use of time to round out the technical elements of Domestic Operations during a crisis that are affected by the leadership elements.
	Incredible! Amazing! Relvant! Valuable! Extremely beneficial! THANK YOU!!
	Very professional staff. Great course that was at the appropriate level for my position. Also a great opportunity to interact with others to get their experiences, the way they work in their states.

	Having other federal, state and local participant's greatly added value to the discussion. It was a great idea to shift the seats around each day.
	Great course, instructors and students.
	Excellent group of faculty! All topics were relevant and useful.
	Keep the program! Excellent!
	The course was excellent. The amazing talented members of our class that were present at many of the crisis/incidents discussed, add to the understanding and leadership perspectives from those that experienced it firsthand. PD, FD, DHS, FEMA, Red Cross...
	Absolutely without question the single best conference I have ever had the privilege to attend. I wish I could attend every year. Fascinating and very beneficial both professionally and privately.
	Excellent course and very professional
	Great course and more should attend, I have recommended to my leadership that others attend.
	Amazing opportunity to learn and collaborate with the HKS staff, guest instructors, and HLS peers and professionals. I learned a lot in the course that will benefit me in future positions in homeland security. I truly believe that education and fusion of professionals in this field will be the bridge to support the security of our homeland and respond when threats face our nation.
	Wonderful program. Good networking available. Would love to have a little bit more time to "enjoy the area", so maybe one less social dinner.
	I have been an educator for 6 years (high school history teacher). I have two master's degrees in security (Strategic Studies and Joint Campaign Planning and Strategy) from the Naval War College and the Joint Advanced Warfighting School respectively. This, one-week, course is the best education I have received in 25 years in military service. Job well done!
	Demonstrates the resources that are available out there to assist us as we perform in our day to day functions as first responder leaders.
	A well organized and presented curriculum. The only constructive criticism I would offer is that there should be more practical application (the only time the students were tasked to do anything in all the workshops was the media communications, which is the least likely scenario that most of the students would be required to participate in).
	The course overall was outstanding. I can't chose a favorite class.
	Without question one of the finest training courses I've had the pleasure to attend. The lectures, read ahead, presentations and discussion all excellent. Everything was done superbly. With any event there is an anomaly. I would have preferred a hotel room instead of the dorm.

LHS 2016

Category	Average Score
Overall evaluation of program	4.91
Overall evaluation of the curriculum	4.86
Intellectual challenge	4.72
Professional usefulness of the program	4.86
Personal usefulness of the program	4.86
Learning from the Faculty	4.90
Learning from other participants	4.71
Overall quality of staff support during program	4.91

	Great course! Thank you for the hard work in putting this on!
	I've been in the military for 27 years. This is one of the best courses I've taken and great use of my time. I believe it will pay dividends for our domestic response in the future. I recommended to my General that we send officers to this course in the future.
	Excellent instruction by Harvard professors and guest instructors.
	Excellent course! Thank you to all the presenters and Harvard Kennedy School.
	Awesome course, you should do this twice a year! Professors and Staff did an outstanding job. Thank You!
	One of the finest executive level courses I have attended. The course was managed, resourced and executed at the most professional level. A great staff that presented the quality of education only Harvard could claim.
	Excellent course overall. Every aspect of the University's presentation of the course was first rate including hotel, food, events, and transportation. I hope to come back in the future.
	Fantastic course, and time well spent. Thank you for being terrific hosts!
	Loved the course. I am grateful for the opportunity attend and interact with such fine people. Based upon the events that occurred within days of the course ending, I know what will be included in next year's course....talk about novelty!
	Outstanding course. I wish politicians had the opportunity to participate so they could get a better understanding of where they fit into a crisis response.
	Great course, I am fortunate that I was able to attend. I spoke with the Command Staff at the Police Department, and said that we should try and send a representative each year. I understand the Military does this already